

MODEL NUMBER / NÚMERO DE MODELO / NUMÉRO DE MODÈLE

VG02027

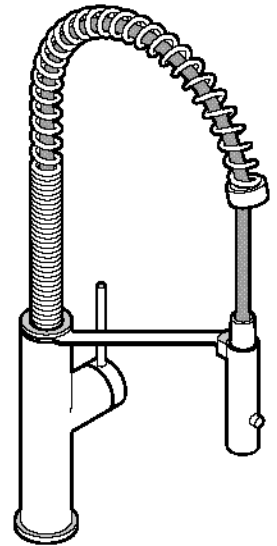
VIGO Livingston Magnetic Kitchen Faucet VIGO Livingston Grifo de cocina magnético Robinet de cuisine magnétique VIGO Livingston

PRODUCT FEATURES / CARACTERÍSTICAS DEL PRODUCTO / CARACTÉRISTIQUES DU PRODUIT

- 360° swivel spout
- Eco-friendly 1.8 gpm flow rate
- Dual-action faucet for aerated flow or powerful spray
- Solid brass construction makes this faucet durable and easy to clean
- Premium finish resists corrosion and tarnishing
- Magnetic spout has 21 inches of extendable nylon braided hose
- All VIGO Kitchen Faucets feature a quality-assured Limited Lifetime Warranty

- Cefo giratorio de 360 °
- Caudal ecológico de 1,8 gpm
- Grifo de doble acción para flujo aireado o rociado potente
- La construcción de latón sólido hace que este grifo sea duradero y fácil de limpiar.
- Acabado de primera calidad resistente a la corrosión y al deslustre.
- La boquilla magnética tiene 21 pulgadas de manguera trenzada de nylon extensible
- Todos los grifos de cocina VIGO cuentan con una garantía limitada de por vida de calidad garantizada.

- Bec pivotant à 360 °
- Débit écologique de 1,8 gpm
- Robinet à double action pour un débit aéré ou un jet puissant
- La construction en laiton massif rend ce robinet durable et facile à nettoyer
- La finition haut de gamme résiste à la corrosion et au ternissement
- Le bec magnétique a 21 pouces de tuyau extensible en nylon tressé
- Tous les robinets de cuisine VIGO comportent une garantie à vie limitée de qualité garantie



**REGISTER YOUR PRODUCT
REGISTRAR SU PRODUCTO
ENREGISTREZ VOTRE PRODUIT**

CERTIFICATE & WARRANTY / CERTIFICADO Y GARANTÍA / CERTIFICAT & GARANTIE

cUPC, NSF-61, NSF 372, AB1953, CEC certified by IAPMO R&T, ADA compliant

All VIGO Kitchen Faucets have a Limited Lifetime Warranty

Certificado cUPC, NSF-61, NSF 372, AB1953, CEC por IAPMO R&T. Cumple con la ley ADA. Todos los grifos de cocina VIGO cuentan con una Garantía Limitada de Por Vida.

Certifié cUPC, NSF-61, NSF 372, AB1953, CEC par la IAPMO R&T. Conforme à la loi ADA. Tous les robinets de cuisine VIGO bénéficient d'une garantie limitée à vie.



TOOLS / HERRAMIENTAS / OUTILS

- Adjustable Wrench
- Eye Protection
- Safety Gloves
- Plumber's Putty (Optional)
- Pipe Tape
- Flat Screwdrivers

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In order to activate your warranty, you must register your product.

Es necesario registrar su producto para activar su garantía.

Pour activer votre garantie, vous devez enregistrer votre produit.

PACKING LIST / LISTE D'EMBALLAGE / LISTA DE CONTENIDO

- Faucet Assembly
- Plastic Holder
- Sprayer
- Spiral Neck
- Allen Key
- Two Metal Braided Hoses

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QUESTION? / ¿PREGUNTA? / QUESTION?

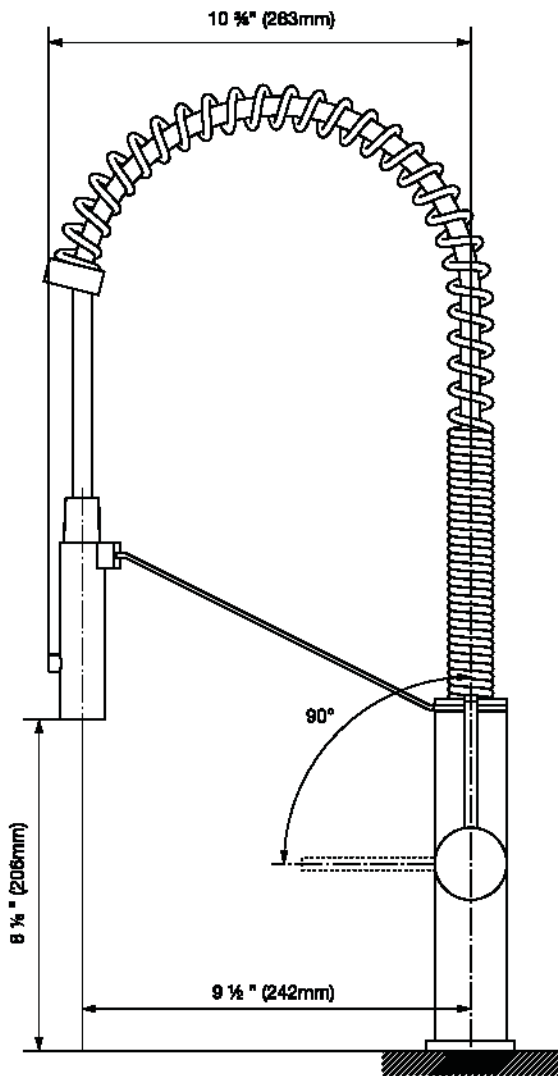
For installation help, missing or replacement parts, please contact our product specialist for consultation.

Para obtener ayuda con la instalación, piezas faltantes o de repuesto, por favor contacte a nuestro especialista del producto.

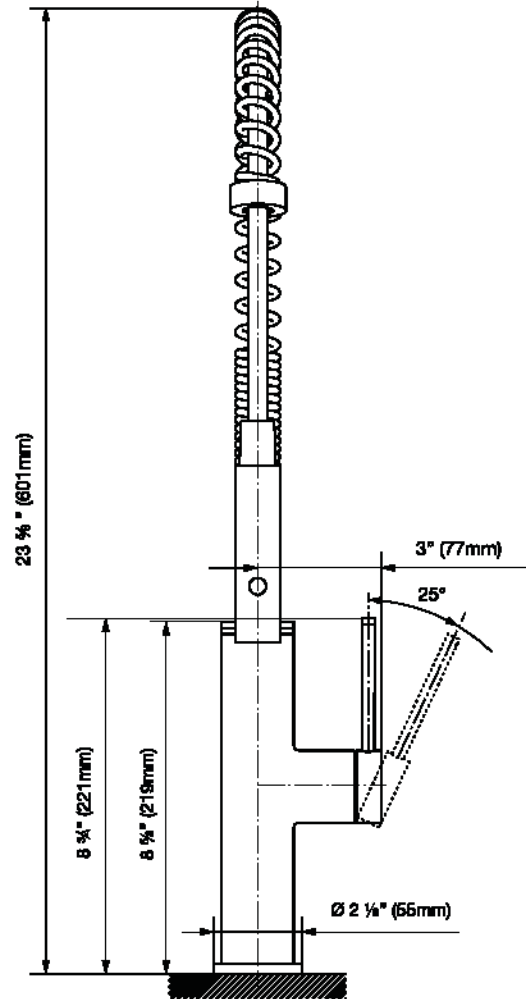
Pour obtenir de l'aide sur l'installation, des pièces manquantes ou de remplacement, veuillez contacter notre spécialiste du produit.

**ACTIVATE NOW
¡ACTÍVELA AHORA!
ACTIVEZ-LA MAINTENANT**

TAG US TO BE FEATURED
#vigoindustries



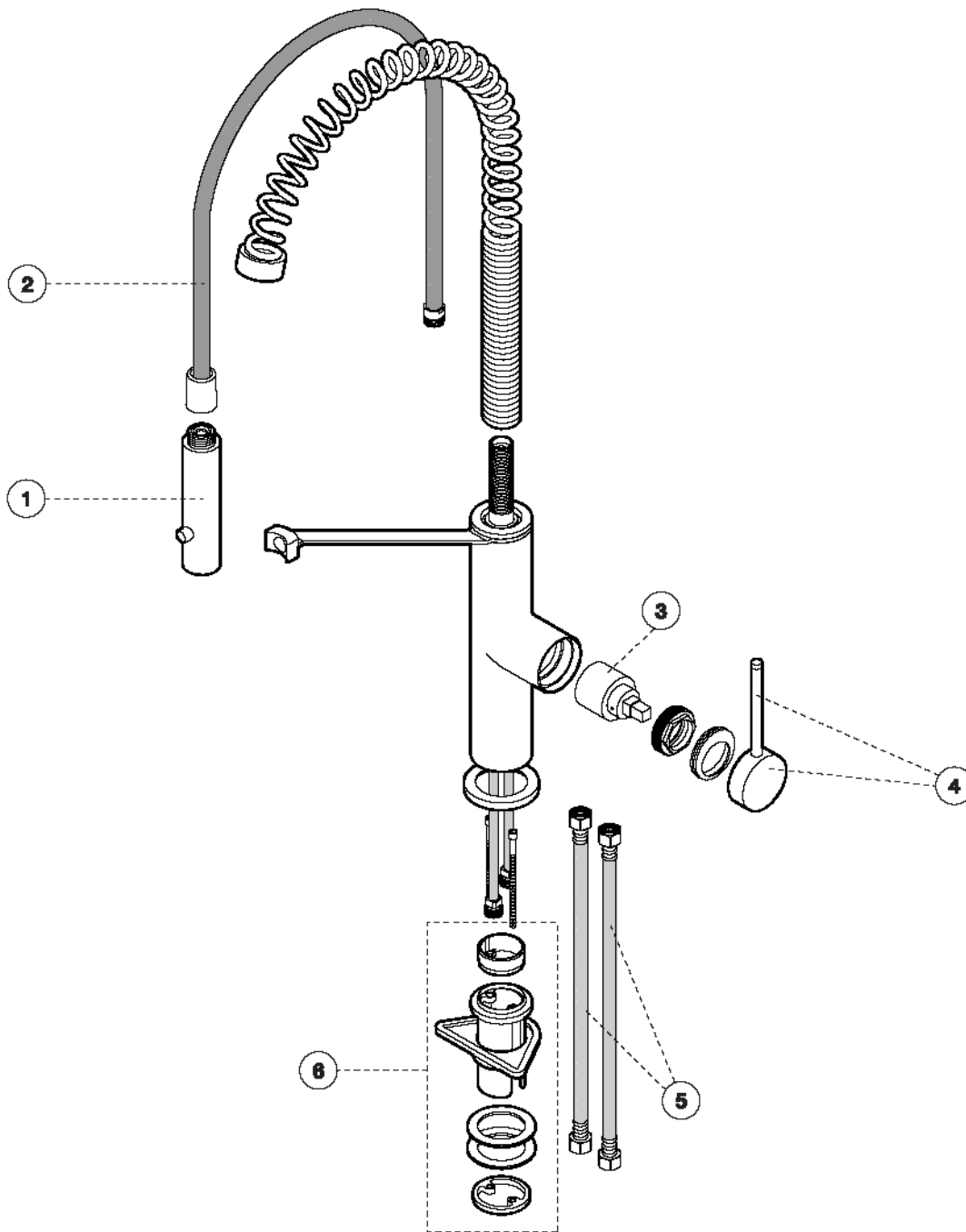
FRONT VIEW / VISTA FRONTAL / VUE DE FACE



SIDE VIEW / VUE DE CÔTÉ / VISTA LATERAL

FAUCET MEASUREMENTS / MEDIDAS DE GRIFO / MESURES DE ROBINET	
Faucet height / Altura del grifo / Hauteur du robinet	23 1/2" (601mm)
Spout reach / Alcance del caño / Portée du bec	9 1/2" (242mm)
Water supply connection / Conexión de suministro de agua / Raccordement à l'eau	3/8"
Spout Swivel / Caño giratorio / Bec pivotant	360°
Hose length / Longitud de la manguera / Longueur du tuyau	21"

FAUCET SPECIFICATIONS / ESPECIFICACIONES DE GRIFO / SPÉCIFICATIONS DU ROBINET	
Flow rate / Tasa de flujo / Débit	1.8 gal/min
Pressure / Presión del agua / Pression de l'eau	60 psi
Valve body / Cuerpo de la válvula / Corps de soupape	Brass / Latón / Laiton
Installation compatibility / Compatibilidad de instalación / Compatibilité d'installation	1-, 2-, 3- and 4-hole sink / Fregadero de 1, 2, 3 y 4 orificios / Évier 1, 2, 3 et 4 trous
Spray mode / Modo de pulverización / Mode de pulvérisation	Spray / Spray / Spray
Spout type / Tipo de caño / Type de bec	Pull-down / Pull-down / Pull-down



- 1 78099 Sprayer
- 2 74044 Sprayer Hose
- 3 78035 Cartridge
- 4 78097 Handle Assembly
- 5 74020 Supply Hose
- 6 78101 Quick Connect Assembly

- 1 78099 Pulverizador
- 2 74044 Manguera del rociador
- 3 78035 Cartucho
- 4 78097 Montaje del mango
- 5 74020 Manguera de suministro
- 6 78101 Asamblea de conexión rápida

- 1 78099 Pulvérisateur
- 2 74044 Tuyau de pulvérisateur
- 3 78035 Cartouche
- 4 78097 Ensemble poignée
- 5 74020 Tuyau d'alimentation
- 6 78101 Assemblage à connexion rapide

Installation must be done by a qualified licensed plumber.
 La instalación debe ser realizada por un plomero autorizado cualificado.
 L'installation doit être effectuée par un plombier qualifié autorisé.

1.1 STEP 1.1 / PASO 1.1 / ÉTAPE 1.1

1.1) Preparation

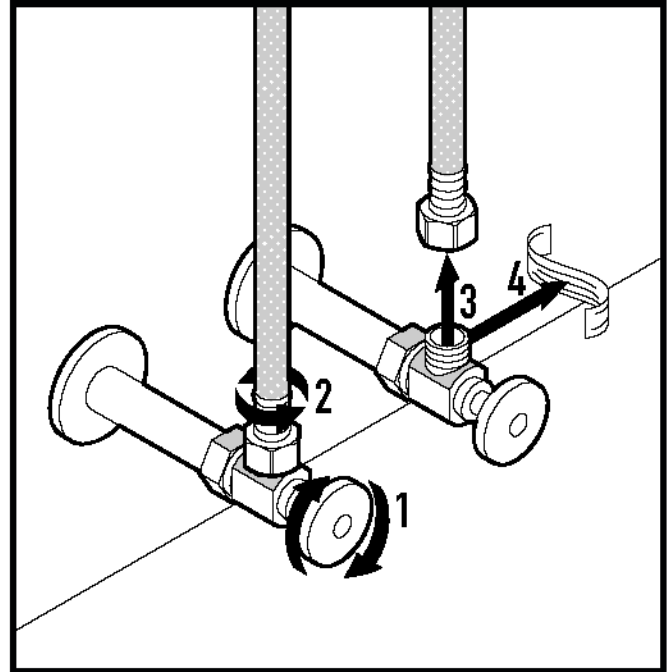
- 1.1.1 Turn off hot and cold water lines
- 1.1.2 Unscrew hoses
- 1.1.3 Remove the hoses
- 1.1.4 Remove old tape from hot and cold threads

1.1) Preparación

- 1.1.1 Apegue las tuberías de agua fría y caliente
- 1.1.2 Desenrosque las mangueras
- 1.1.3 Retire las mangueras
- 1.1.4 Retire la cinta vieja de los hilos fríos y calientes

1.1) Préparation

- 1.1.1 Fermez les conduites d'eau chaude et froide
- 1.1.2 Dévisser les tuyaux
- 1.1.3 Enlever les tuyaux
- 1.1.4 Enlevez le vieux ruban des file chauds et froids



1.2 STEP 1.2 / PASO 1.2 / ÉTAPE 1.2

1.2) Cold and hot hose installation to the faucet

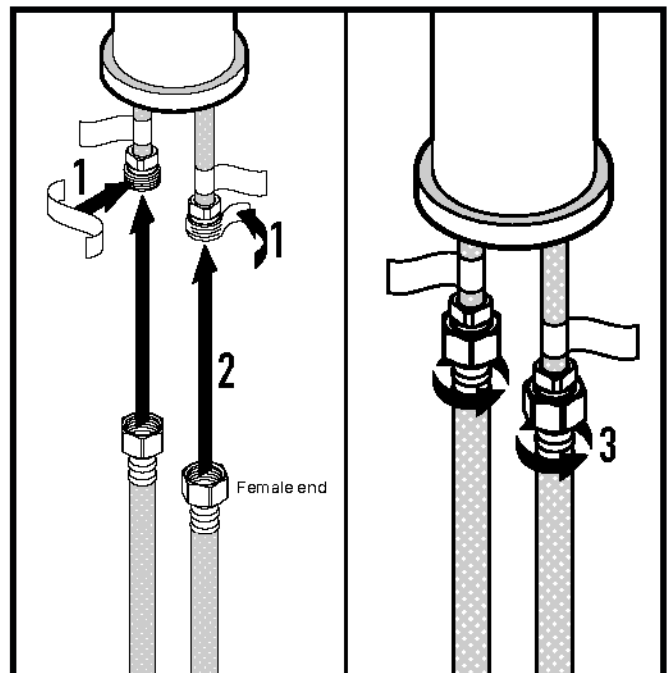
- 1.2.1 Wrap new tapes on cold and hot hose threads
- 1.2.2 Screw cold and hot hoses into marked pipes.

1.2) Preparación

- 1.2.1 Envuelva cintas nuevas en hilos de manguera fría y caliente
- 1.2.2 Atornille las mangueras frías y calientes en las tuberías marcadas.

1.2) Préparation

- 1.2.1 Enveloppez de nouvelles bandes sur les filets de tuyau chauds et froids
- 1.2.2 Visser les tuyaux froids et chauds dans les tuyaux marqués.



1.3

STEP 1.3 / PASO 1.3 / ÉTAPE 1.3

1.3) Preparation for the faucet placing

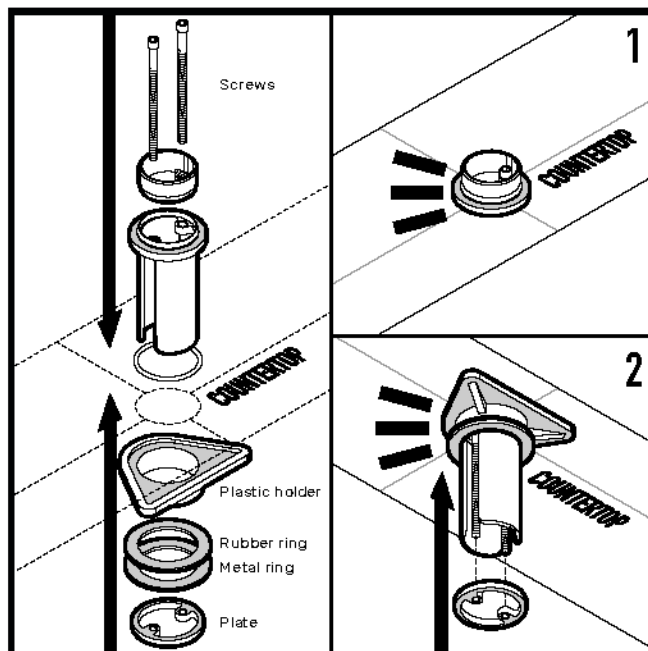
- 1.3.1 Loosen set screw at rear of faucet base.
- 1.3.2 Remove quick connect assembly from faucet.
- 1.3.3 Unscrew and remove the two long screws from assembly.
- 1.3.4 Slide rubber ring, metal ring and metal plate off from plastic sleeve.
- 1.3.5 Insert plastic sleeve into hole of countertop.
- 1.3.6 Place top ring onto plastic sleeve and align holes for screws.
- 1.3.7 Slide plastic holder, rubber ring, metal ring and metal plate onto plastic sleeve up to bottom of countertop.
- 1.3.8 Screw the two long screws into designated holes to secure quick connect assembly.

1.3) Preparación para la colocación del grifo

- 1.3.1 Afloje el tornillo de fijación en la parte posterior de la base del grifo.
- 1.3.2 Retire el conjunto de conexión rápida del grifo.
- 1.3.3 Desatornille y retire los dos tornillos largos del conjunto.
- 1.3.4 Deslice el anillo de goma, el anillo de metal y la placa de metal fuera de la funda de plástico.
- 1.3.5 Inserte la funda de plástico en el orificio de la encimera.
- 1.3.6 Coloque el anillo superior en la funda de plástico y alinee los agujeros para los tornillos.
- 1.3.7 Deslice el soporte de plástico, el anillo de goma, el anillo de metal y la placa de metal sobre la funda de plástico hasta parte inferior de la encimera.
- 1.3.8 Atornille los dos tornillos largos en los agujeros designados para asegurar el ensamble de conexión rápida.

1.3) Préparation pour le placement du robinet

- 1.3.1 Desserrer la vis de réglage à l'arrière de la base du robinet.
- 1.3.2 Retirez l'ensemble de connexion rapide du robinet.
- 1.3.3 Dévissez et retirez les deux vis longues de l'assemblage.
- 1.3.4 Faites glisser l'anneau en caoutchouc, l'anneau métallique et la plaque métallique hors du manchon en plastique.
- 1.3.5 Insérez le manchon en plastique dans le trou du comptoir.
- 1.3.6 Placer l'anneau supérieur sur le manchon en plastique et aligner les trous pour les vis.
- 1.3.7 Faites glisser le support en plastique, l'anneau en caoutchouc, l'anneau en métal et la plaque métallique sur le manchon en plastique jusqu'à fond de comptoir.
- 1.3.8 Vissez les deux vis longues dans les trous désignés pour fixer l'assemblage à connexion rapide.



1.4

STEP 1.4 / PASO 1.4 / ÉTAPE 1.4

1.4) The faucet placing

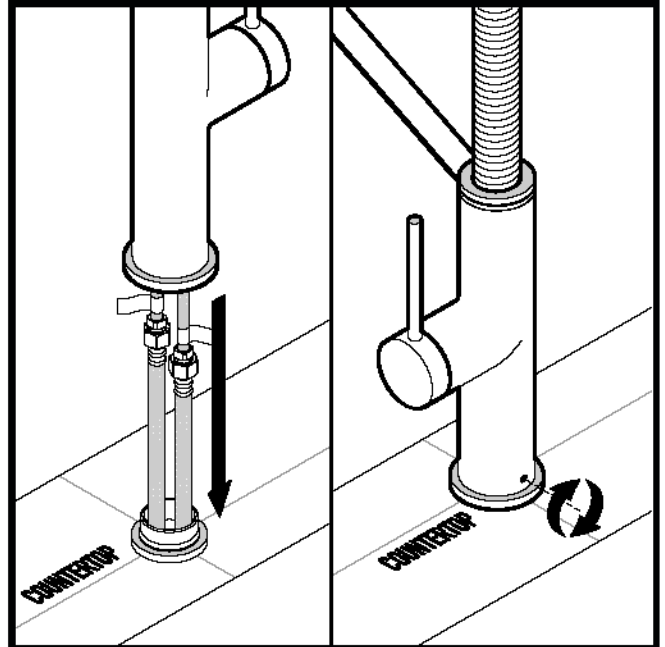
- 1.4.1 Place the faucet toward the countertop's top surface
- 1.4.1 Secure the faucet by tightening the set screw on the bottom of the faucet

1.4) La colocación del grifo

- 1.4.1 Coloque el grifo hacia la superficie superior de la encimera
- 1.4.1 Asegure el grifo apretando el tornillo de ajuste en la parte inferior del grifo

1.4) Le placement du robinet

- 1.4.1 Placer le robinet vers la surface supérieure du plan de travail
- 1.4.1 Fixez le robinet en serrant la vis de réglage au bas du robinet



1.5

STEP 1.5 / PASO 1.5 / ÉTAPE 1.5

1.5) The faucet's spray part installation

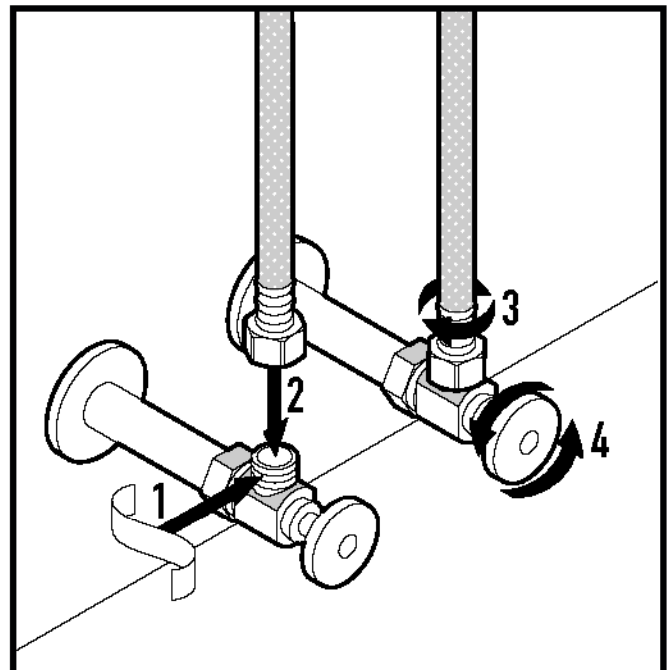
- 1.5.1 The faucet's spray part installation
- 1.5.1 Connect sprayer into coupler

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- 1.5.1 Connect sprayer into coupler



Troubleshooting / Solución de problemas / Dépannage

VG02027

VIGO takes pride in manufacturing the highest quality product. Over time, your product may need servicing. Let us help you find a solution to the issue you're having. If the issue you're experiencing isn't noted here, please contact VIGO Customer Service. / VIGO se enorgullece de fabricar productos de la más alta calidad. Con el tiempo, su producto puede necesitar reparación. Permítanos ayudarlo a encontrar una solución al problema que está teniendo. Si el problema que está experimentando no se menciona aquí, comuníquese con el Servicio al cliente de VIGO. / VIGO est fier de fabriquer le produit de la plus haute qualité. Au fil du temps, votre produit peut nécessiter une réparation. Laissez-nous vous aider à trouver une solution au problème que vous rencontrez. Si le problème que vous rencontrez n'est pas mentionné ici, veuillez contacter le service clientèle de VIGO.

Description / Descripción / La description	Cause / Porque / Causé par	Solution / Solución / Solution
#1 Leak from handle / Fugas del mango / Fuites de la poignée	1A - Cartridge unseated / Cartucho sin asiento / Cartouche non insérée 1B - Cartridge defective / Cartucho defectuoso / Cartouche défectueuse	1A - Remove cartridge from housing, wash thoroughly with hot water and reseat in housing. / Retire el cartucho de la carcasa, lávelo bien con agua caliente y vuelva a colocarlo en la carcasa. / Retirez la cartouche du boîtier, lavez-la soigneusement à l'eau chaude et replacez-la dans le boîtier. 1B - Contact VIGO Product Support for replacement. / Póngase en contacto con el soporte técnico de VIGO para su reemplazo. / Contactez le support produit de VIGO pour obtenir un remplacement.
#2 Insufficient flow rate / Caudal insuficiente / Débit insuffisant	2 - Clog in supply hose line / Atasco en la manguera línea de suministro / Bouchon dans la conduite d'alimentation	2 - Remove supply lines and flush lines.
#3 Leak at connection points / Fuga en los puntos de conexión / Fuite aux points de connexion	3A - Flexible hose leaking at connection point / Manguera flexible con fuga en el punto de conexión / Tuyau flexible qui fuit au point de raccordement 3B - Washer defective / Lavadora defectuosa / Laveuse défectueuse	3A - Tighten hoses. If this does not resolve the issue, remove the flexible hose and rethread, checking to make sure the connection is secure. Make sure to use pipe tape. / Apriete las mangueras. Si esto no resuelve el problema, retire la manguera flexible y vuelva a enhebrar, verificando que la conexión sea segura. Asegúrese de usar cinta para tubos. / Serrez les tuyaux. Si cela ne résout pas le problème, retirez le tuyau flexible et renfilez-le en vérifiant que la connexion est sécurisée. Assurez-vous d'utiliser du ruban adhésif. 3B - Remove supply line and check the status of the washer. If torn, washer must be replaced for a secure, non-leaking connection. / Retire la línea de suministro y verifique el estado de la lavadora. Si se rasga, la lavadora debe reemplazarse para una conexión segura y sin fugas. / Retirez la ligne d'alimentation et vérifiez l'état de la laveuse. Si elle est déchirée, la rondelle doit être remplacée pour une connexion sécurisée et sans fuite.
#4 Leak at connection points / Fuga en los puntos de conexión / Fuite aux points de connexion	4 - Mounting hardware became loose / Accesorios de montaje se soltó / Le matériel de montage est devenu lâche	4 - From under the counter, use an adjustable wrench and tighten the mounting hardware. Make sure the faucet is perpendicular to the counter. / Desde debajo del mostrador, use una llave ajustable y apriete el hardware de montaje. Asegúrese de que el grifo está perpendicular al mostrador. / Sous le comptoir, utilisez une clé à molette et serrez le matériel de montage. Assurez-vous que le robinet est perpendiculaire au comptoir.
#5 Loose handle / Mango flojo / Poignée lâche	5 - Set screw has become loose / El tornillo de fijación se ha soltado / La vis de fixation est devenue desserrée	5 - Take off hot/cold cover on handle. This will give you access to the screw that connects the handle to the cartridge. Using either an allen key or a flat head screw driver, tighten the screw so handle has firm connection to cartridge. / Retire la cubierta fría / caliente del mango. Esto le dará acceso al tornillo que conecta el mango al cartucho. Usando una llave Allen o un destornillador de cabeza plana, apriete el tornillo para que el mango tenga una conexión firme al cartucho. / Enlevez la couverture chaude / froide sur la poignée. Cela vous donnera accès à la vis qui relie la poignée à la cartouche. À l'aide d'une clé Allen ou d'un tournevis à tête plate, serrez la vis de manière à ce que la poignée ait une connexion ferme à la cartouche.

SHARE YOUR VIGO PRODUCT AND GET FEATURED!

We hope you love your new VIGO item as much as we do!

Feel free to leave a review on vigoindustries.com and don't forget to share any photos on Instagram with [#vigoindustries](https://www.instagram.com/vigoindustries)

The best renovations will be featured on blog.vigoindustries.com and [@vigoindustries](https://www.facebook.com/vigoindustries) social media.

Share your VIGO product and tag

#vigoindustries

for a chance to be featured.



SAFETY TIPS / CONSEJOS DE SEGURIDAD / CONSEILS DE SÉCURITÉ

Installation must be done by a qualified licensed plumber. Prior to installation please read the instructions thoroughly, confirm that all parts are included and visually inspect the unit for any defects. If you have any questions please contact the VIGO Technical Support Department before proceeding with installation.

If you use soldering for the installation of the faucet, the seats, cartridges and washers will have to be removed before using flame. Damage caused by improper soldering will void the warranty. Protect your eyes with safety glasses when cutting or soldering water supply lines.

La instalación debe ser realizada por un plomero calificado y con licencia. Antes de la instalación, lee atentamente las instrucciones, confirme que todas las piezas estén incluidas e inspeccione visualmente la unidad para detectar cualquier defecto. Si tiene alguna pregunta, comuníquese con el Departamento de Soporte Técnico de VIGO antes de proceder con la instalación.

Si usa soldadura para la instalación del grifo, los asientos, cartuchos y arandelas deberán retirarse antes de usar la llama. Los daños causados por una soldadura inadecuada anularán la garantía. Proteja sus ojos con anteojos de seguridad cuando corte o suelde líneas de suministro de agua.

L'installation doit être effectuée par un plombier qualifié agréé. Avant l'installation, veuillez lire attentivement les instructions, confirmer que toutes les pièces sont incluses et inspecter visuellement l'unité pour détecter d'éventuels défauts. Si vous avez des questions, veuillez contacter le service d'assistance technique de VIGO avant de procéder à l'installation.

Si vous utilisez la soudure pour l'installation du robinet, les sièges, les cartouches et les rondelles devront être enlevés avant d'utiliser la flamme. Les dommages causés par une soudure incorrecte annuleront la garantie. Protégez vos yeux avec des lunettes de sécurité lorsque vous coupez ou soudez des conduites d'alimentation en eau.

Modern faucets and showers consist of very different materials to comply with the needs of the market with regard to design and functionality. To avoid damage and reclamations, it is necessary to consider certain criteria when cleaning. Be sure to avoid using abrasive materials while cleaning VIGO products.

REGISTER YOUR PRODUCT

IN ORDER TO ACTIVATE YOUR WARRANTY
YOU MUST REGISTER YOUR PRODUCT

ACTIVATE NOW

CLEANING INSTRUCTIONS FOR FAUCETS AND SHOWERS

Please follow the instructions on your cleaning materials. In addition, pay attention to the following points:

- Clean the faucets and showers as needed and when required.
- The amount of cleaning product needed and the time the cleaner needs in order for effective cleaning to take place should be adjusted according to products; cleaning product should not be left on VIGO product longer than necessary.
- Clean regularly to prevent calcification.
- When using spray cleaner, spray first onto a cloth or sponge - never directly spray onto the sanitary tapware as drops could enter openings and gaps and cause damage.
- After cleaning, rinse thoroughly with clean water to remove any cleaner residue.
- Recommended cleaning solution for hard water and soap scum is to use 50/50 water and vinegar solution.



NEVER SPRAY
DIRECTLY
ON TAPWARE



SPRAY ONTO
SPONGE/ CLOTH



CLEAN
REGULARLY



RINSE THOROUGHLY
WITH CLEAN WATER

CLEANING MATERIAL FOR FAUCETS AND SHOWERS

Acids are necessary ingredients of cleaning materials for removing lime, however, please pay attention to the following points when cleaning faucets and showers:

- Only use cleaning materials that are explicitly provided for this type of application.
- Never use cleaning materials that contain hydrochloric, formic or acetic acid, as they cause considerable damage.
- Phosphoric acid is also restricted as it can cause damage to the finish.
- Never mix any cleaning material with another.
- Never use cleaning materials that have an abrasive effect, such powdered and industrial cleansers, scouring pads or micro fiber cloths.

~~Hydrochloric~~

~~Formic~~

~~Acetic Acid~~

~~Phosphoric~~

KITCHEN FAUCET LIMITED LIFETIME WARRANTY

VIGO

VIGO INDUSTRIES, LLC ("VIGO") EFFECTIVE JANUARY 1, 2019

VIGO offers the following limited warranty on each of its KITCHEN FAUCET Products* (the "Product"). This warranty extends only to the original purchaser/end-user for personal household use and is not transferrable. For commercial use, additional limitations apply.

VIGO warrants the spray head assembly, hoses and all mechanical components to be free from defects in workmanship and materials under normal household use for the period of ONE (1) year from the initial date of purchase by the purchaser/end-user, contractor, or builder, from VIGO or an authorized VIGO Dealer.

VIGO warrants the cartridge to be free from defects in workmanship and materials under normal household use for the period of FIVE (5) years from the initial date of purchase by the purchaser/end-user, contractor, or builder, from VIGO or an authorized VIGO Dealer.

VIGO warrants the finish of the Product to be free from defects in workmanship and materials under normal household use for the lifetime of the product by the original purchaser/end-user.

Subject to the Warranty provisions below, any product reported to VIGO or an authorized dealer as being defective within the warranty period will receive replacement parts and/or troubleshooting assistance to correct the issue. If a replacement unit is deemed necessary by VIGO, the replacement will be made with the same model (or with a product of equal value). This warranty extends to the original purchaser/end-user and is not transferrable to a subsequent owner. Neither the distributor, authorized dealer, nor any other person has been authorized to make any affirmation, representation, or warranty other than those contained in this warranty. Products sold in "as-is" condition, closeouts, discounted, resale, return purchases or purchases made through non-authorized dealers are not covered under the terms of this warranty. Any affirmation, representation, or warranty other than those contained in this warranty shall not be enforceable against VIGO or any other person. VIGO reserves the right to modify this warranty at any time with the understanding that such modifications will not alter the warranty conditions applicable at the time of sale for the products in question.

LIMITATIONS

This warranty shall not apply to instances of incorrect operating procedures, breakages, or damages caused by fault through improper installation, carelessness, abuse, misuse, misapplication, improper maintenance, or alteration of the Product, as well as damage due to hard water, chemical or natural corrosion, accident, fire, flood, an act of God, or any other casualty. When cleaning, handling, and maintaining the Product, avoid abrasive cleaners, steel wools, and harsh chemicals as these will scratch, damage and/or dull the product and/or finish and void this warranty. The owner/end-user of the Product covered by the present warranty is entirely responsible for all labor costs, proper installation and any applicable plumbing or electrical wiring. VIGO neither installs nor supervises installation, nor hires contractors for this purpose. VIGO cannot be held responsible for any default, breakage, or damages caused thereby or resulting thereof, either directly or indirectly. The owner/end-user must provide requested images, photos, videos of the Product as described in the installation guide so that VIGO can properly troubleshoot and execute the warranty specified herein. All repair expenses and labor are the responsibility of the owner/end-user. This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by VIGO and all applicable rules, regulations, and legislation pertaining to such installations. This warranty does not apply unless the VIGO Product is installed by a fully insured, licensed professional. VIGO strongly recommends that such licensed professional have experience in the installation of bathroom and kitchen products. Installation of certain products, including but not limited to glass products (i.e. shower doors and glass sinks) by an inexperienced person may result in glass breakage, and consequently may cause personal injury or death. VIGO is not liable for personal injuries or deaths to any persons or for any direct special, incidental or consequential damage, loss of time, loss of profits, inconvenience, incidental expenses, labor or material charges, or other costs resulting from the use of the Product or equipment pertaining to the application of the present warranty, or resulting from the removal or replacement of any product or element or part covered by this warranty.

EXCEPT AS OTHERWISE PROVIDED ABOVE, VIGO MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURCHASE OR COMPLIANCE WITH ANY CODE. VIGO cannot be held liable for any amount over and above the purchase price paid for the Product by the owner/end-user, contractor, builder, or other installation professional.

COMMERCIAL LIMITATIONS

In addition to the above conditions and limitations, the warranty period for the products installed for commercial applications or used in commercial ventures is ONE (1) year from the initial date of purchase by the owner/end-user, contractor, or builder from an authorized dealer. VIGO is not responsible for loss of use or profit under any circumstances. If the product is used as a display, the warranty period begins when the product is placed on display. This warranty gives the owner/end-user specific legal rights. The owner/end-user may also have other rights which may vary from one state or province to another.

WARRANTY CONDITIONS

In order to obtain the warranty provided, please contact the VIGO Product Support Department during normal business hours at option 2 or via email at VIGO@kitchensource.com. VIGO will assist with troubleshooting and provide replacement parts as described above when the following conditions have been met: the failure is of the nature or type covered by the warranty; the user has informed VIGO of the nature of the problem during the warranty period; conclusive evidence (e.g. proof of purchase and images, video, etc.) is provided to the foregoing by the user proving that the failure occurred or was discovered within the warranty period. VIGO's warranty obligation shall be discharged upon tender of replacement parts or product replacement. The customer's refusal to accept the tender terminates VIGO's warranty obligations.

*Certain models are pending approval.

Certification may be ended by VIGO or certification agencies without notice.